

Stop searching through multiple emails.  
RFI provides an organized structure that makes answering a question easier than ever.

### RFI offers:

- > An overview of all issues open and closed
- > A chronological display of all statements within an issue
- > Clearly labeled responses to questions in sequential order
- > Assurance that no issue will be forgotten or lost in a recipient's inbox
- > Collaborative decision making
- > Transparency regarding issues and decisions
- > Confidentiality through read/write access settings

### RFI can be used for:

**Questions & Answers:** RFI uses a simple digital posting board. This format provides transparency in regard to who is responsible for specific issues, because even though you are directing the issue to a specific person, the question itself is visible to all those with read access.

**Change Order:** A question can easily lead to alterations and additional work. With RFI you get a documented process.

**Error Reporting:** This template may be used to report errors to the contractor for further action.

For action							
RFI							
Issue	From	Subject	Created	Answer at latest†	Extra 1	Status	Replied
Q-23	Client	Health and Safety Manager	2012-10-15	2012-10-18		Open	2(1)
Q-25	PM	Use RFI on new project	2012-10-17	2012-10-18		Open	1(1)
Q-11	PM	Contacts in client organisation	2012-06-11	2012-06-15		Open	1(1)

  

Change order							
Issue	From	Subject	Created	Answer at latest†	Extra 1	Status	Replied
CO-2	PM	Project office	2012-10-19			Open	1(1)

Q-23 - Health and Safety Manager			
Statement	Properties	Reference	Log
Name	Discipline	Date	
Bertil Owner	Client	2012-10-15	
Hi Lucy, Can you provide a experienced Health and Safety Manager on site within two weeks? Best regards, Bertil			
Lucy Sheng	PM	2012-10-16	
Hi Bertil, Please see Philip CV CV_Ehlsau.pdf			
Bertil Owner	Client	2012-10-17	
Lucy, Looks good to me. Please go ahead and contract him for 12 months including 2 months trial period			
Lucy Sheng	PM	2012-10-17	
Hi Bertil, HS mgr contract is signed			
Write your statement here			
<input type="text"/>			
<input type="button" value="Save"/> <input type="button" value="Close issue"/> <input type="button" value="Convert to Change Order"/> <input type="button" value="Show for printing"/> <input type="button" value="Back"/>			

## Apricon C3 RFI

Do you waste time when searching through emails trying to find the answer to a question? Save time and avoid confusion with RFI. Lost or ignored responses are not problems that you have to worry about when using Apricon C3's RFI option. A sender can feel confident that their question will reach the desired respondents and their answer will be easily accessible. The structure of RFI transforms a typically chaotic process into organized communication with project members.

An automatic notification is sent to those given access to respond to a posted question, increasing awareness of all issues that need to be addressed. Participants granted read only access can still stay up-to-date on all issues with the Apricon C3 system without having to be bombarded with irrelevant emails.

**Sounds interesting? Contact us today!**

Once a question is posted it is deemed a "Case." Within each case, those with access can post a response, linking attachments or references to previous cases. This system assures that everything is documented and that no questions be lost. Posted information is available throughout the project and can be accessed through an archive disk after a projects completion.